

This is only eligible for preowned vehicles.

14DEG#####

14-Day Exchange Guarantee

Customer/Borrower/Lessee		Address		
City	State	Zip	Customer Phone #	
Customer Phone #		Customer E-Mail		
Dealer/Creditor		Dealer / Account #	Year	Make
Address		Model	VIN	
City	State	Zip	Odometer	Cost Complimentary

14-Day Exchange Guarantee: The Customer/Borrower has 14-days and 500 miles to decide if they want to retain the vehicle. If not, the Customer/Borrower listed above may return the vehicle for a vehicle of equal or greater value (new monthly payment may vary from the original payment due to the vehicle’s residual value) as a replacement. **The Customer/Borrower must qualify for the Exchange lease and, they always have the option to retain the original lease.** There is a \$2.00 surcharge for every mile the vehicle is driven over 500 miles based on the odometer reading shown above. The Customer/Borrower is eligible for a one (1) time exchange with our 14-Day Exchange Guarantee. Day 1 of the 14-Day Exchange Guarantee begins when you execute your finance/lease agreement, regardless of time of day.

To exchange the original vehicle, you must let the Administrator (Claims@diftx.com) listed below know prior to 5:00 PM EST on the 14th calendar day after receiving your vehicle. The Administrator will coordinate the exchange with the original Selling dealer. We cannot accept a return if the car has been modified, in an accident or damaged, altered from the condition it was delivered in or had a lien or other encumbrance put on the vehicle (other than the original financing contract).

This exchange does not release the Customer/Borrower/Lessee from any financial obligation with respect to refunds or the timing of loan or lease payments.

By your signature below, you acknowledge you have read and understand this 14-Day Exchange Guarantee and no other verbal representations have been made to you that differ from these written provisions.

Administrator: Auto Trac System, 18 Augusta Pines Drive, Suite 220W, Spring, TX 77389, (800) 353-1123
 Qualifying Loss Documentation Fax Number: (832) 482-3537 Email: Claims@diftx.com

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Customer/Borrower Signature Date

Dealer/Creditor Date

Co-Customer/Borrower Signature Date

Title

Customer/Borrower Email Address